

ALL NEW

NEXEO | HDX™

Crew Communication Platform

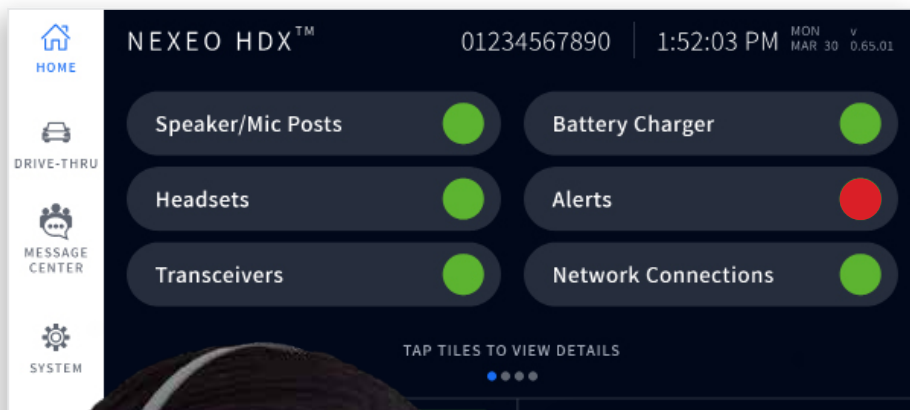


HOSPITALITY
& SPECIALTY
COMMUNICATIONS

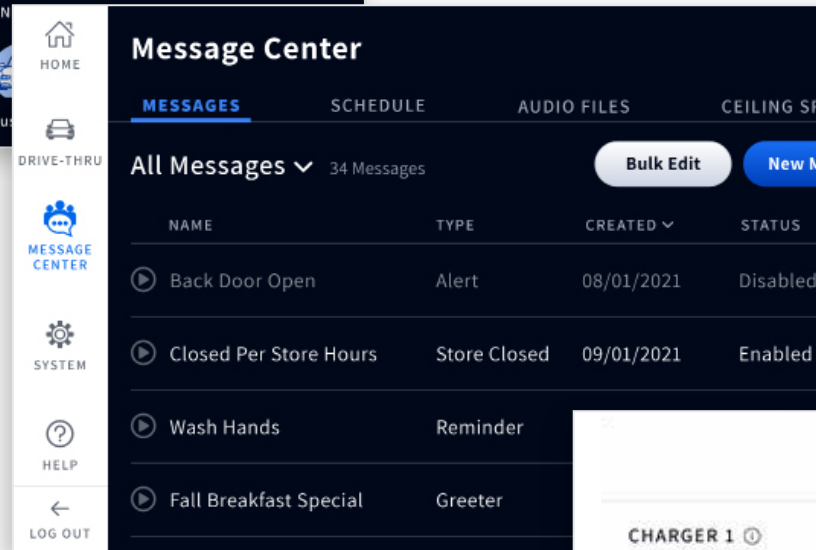
®



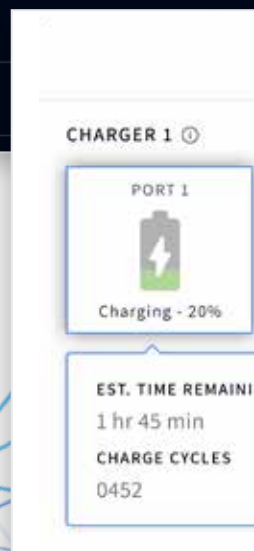
Beyond a headset. The total solution for restaurant communication.



System components are color coded to identify at a glance if something needs your attention.



See the exact charging and health status of all batteries.



NEXEO & ZOOM Nitro[®] Integration

Performance Alerts for When It Matters Most

Stay on top of your drive-thru performance even as you move around the restaurant. Integration between NEXEO and the ZOOM Nitro Timer delivers audible alerts to your team member, stating exactly which metric needs their immediate attention. Provide critical insight to the right person at the right time and enhance awareness to key events like when a customer in the drive-thru lane exceeds your specified lane total wait time. Integrated alerts help you improve performance on the spot, taking your operation to the next level.



"Drive off has occurred.*"

"Drive-thru danger zone alert.*"

"A mobile order is waiting."

"Wait time has been exceeded."

"Pull-forward time has been exceeded."

**requires ZOOM Nitro with video detection.*

Intelligent & Intuitive Control Center

Sleek, Easy-to-Use Interface

Unlike other systems, the all-new NEXEO | HDX base station is installed at eye level for easy interaction. The colorful 7-inch display makes it easy to connect headsets, change settings, and see battery and system health information. Know the status of all the platform components by looking at the base station display. View important system information like network connectivity, headset status, speaker/mic status, loop health, and more. Plus, choose from multiple language settings and enable your team to interact with NEXEO in their preferred language.



Simple on-screen instructions make it easier and faster than ever to connect your headsets.



Unmatched Sound Clarity

Market-Leading Wideband HD Audio

NEXEO's HDX Digital Audio builds upon the greatest advancement in drive-thru sound clarity, Wideband HD Audio. Our patented technology dramatically reduces background noise and expands audio bandwidth to include higher and lower voice frequencies than other systems, resulting in a perfectly clear drive-thru ordering experience both for order takers and customers alike.

THE RESTAURANT OF THE FUTURE IS HERE

NEXEO | HDX is the foundation for seamless communication in all areas of your restaurant.

TEAM-ORIENTED COMMUNICATION

Crew members hear only group-specific alerts, reminders, and conversations, reducing distracting noise clutter.

INTEGRATED ALERTS

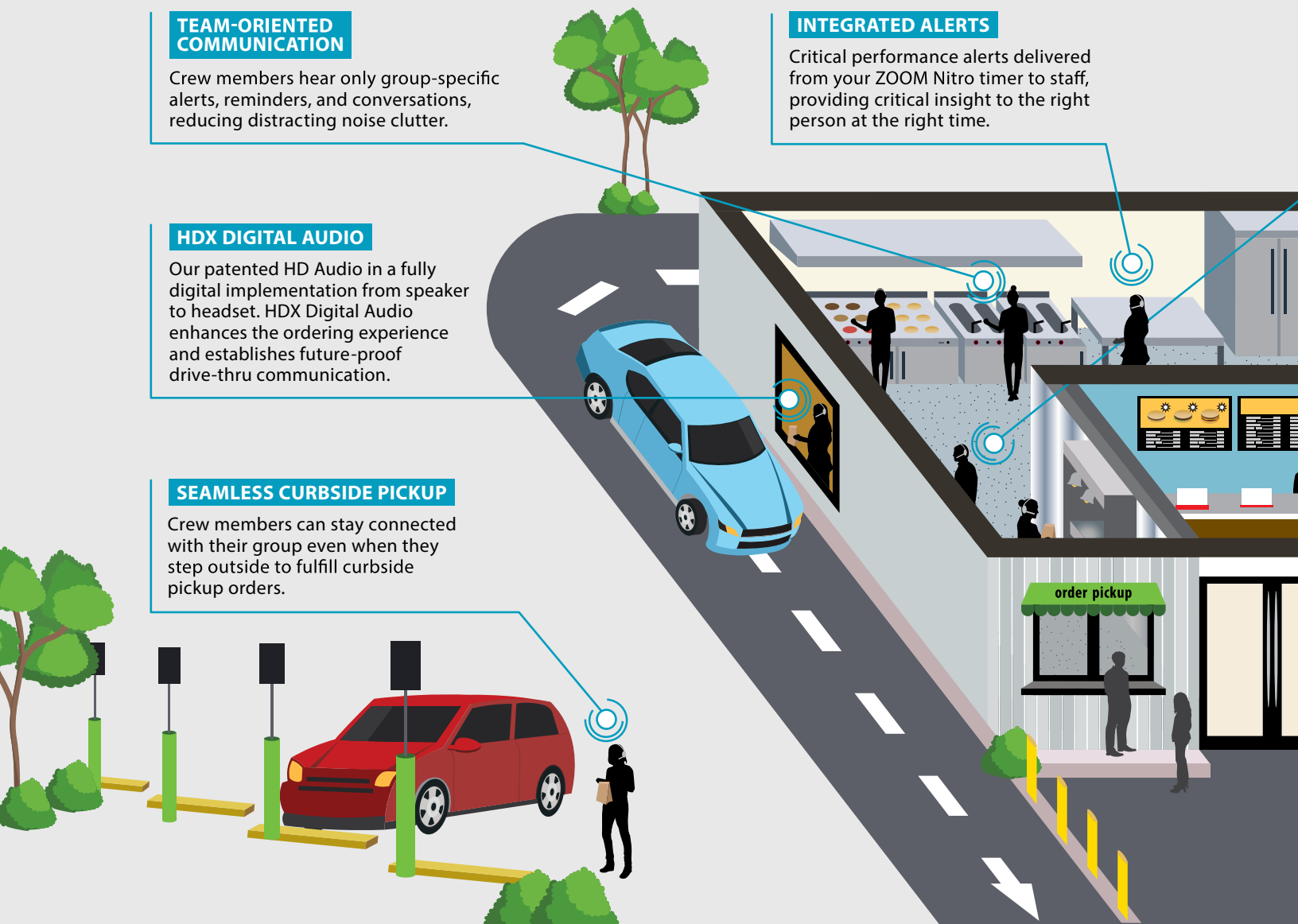
Critical performance alerts delivered from your ZOOM Nitro timer to staff, providing critical insight to the right person at the right time.

HDX DIGITAL AUDIO

Our patented HD Audio in a fully digital implementation from speaker to headset. HDX Digital Audio enhances the ordering experience and establishes future-proof drive-thru communication.

SEAMLESS CURBSIDE PICKUP

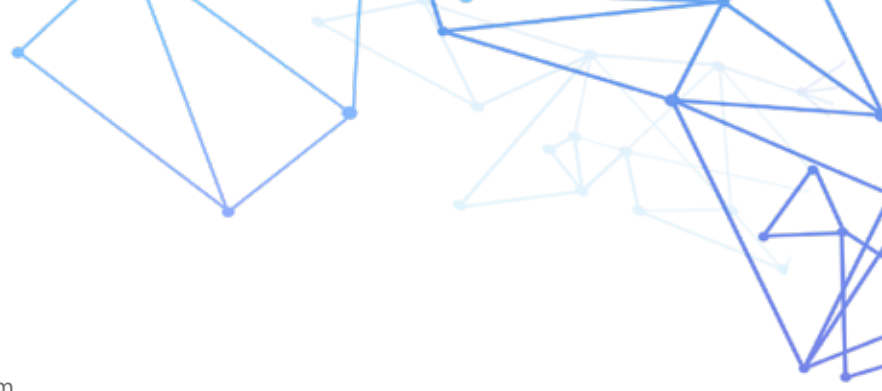
Crew members can stay connected with their group even when they step outside to fulfill curbside pickup orders.





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About HME Hospitality & Specialty Communications

Founded in 1971, HME was the first to introduce the wireless drive-thru headset system to the restaurant industry. Today, our solutions are paving the way for a new era of restaurant operations and redefining the customer experience. Our patented Wideband HD Audio continues to deliver an unmatched voice clarity for drive-thru communication. HME drive-thru optimization systems are reenergizing crews and maximizing business growth worldwide with innovative game-based engagement. Every day, restaurants in over 140 countries fulfill more than 30 million orders using our systems. HME offers a wide range of quality solutions for drive-thru, in-store, curbside pickup, and retail operations backed by full services and support.

Visit our online training portal at www.hme.com/training for unlimited access to videos, manuals, and other easy-to-use training materials.

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